

## M. C. E. Society's Abeda Inamdar Senior College

Of Arts, Science and Commerce (Autonomous), Pune-1 Affiliated to Savitribai Phule Pune University NAAC accredited 'A' Grade

## Bachelor of Business Administration SYLLABUS FRAMED ACCORDING TO THE NATIONAL EDUCATION POLICY (NEP 2020)

S.Y.BBA Semester III (CBCS – Autonomy 2023 Pattern)

Course Title	<b>Business Organisation Systems</b>	
<b>Course Code:</b>	23CBBA31MM	No. of Credits: 04
Course Type:	Major Mandatory	Total Teaching Hours: 60

	Course Objectives
1.	To understand role and functions of modern business
2.	To develop right understanding regarding business environment
3.	To study how a business institution functions in a given economic set up

	Course Outcome
1	Students will understand the meaning of various concepts and trends in business and
1.	their relevance.
2.	Students will develop an understanding about the types of business organizations and
	their significance.
3.	Students will learn about the factors involved in setting up a business enterprise.

	Syllabus	
I	Nature and evolution of business	15 hours

	1. Concept of business and its characteristics, Objectives of	5
	business and prerequisites of a successful business	
	2. Development and evolution of Trade, Commerce and	
	Industry	3
	3. Recent Trends in Modern Business	
	i. Start-ups	
	ii. Business Process Outsourcing and Knowledge Process	7
	Outsourcing	
	iii. Entrepreneur & Entrepreneurship	
	iv. Online trading	
	v. Digital marketing	
	vi. Payment methods	
II	Forms of Business Organisation	15 hours
	Forms of Business Organization and its selection	3
	2. Meaning, characteristics, advantages and Limitations of	
	i. Sole proprietorship	8
	ii. Partnership Firm	
	iii Limited Liability Partnership Firms and private company	
	iv. Joint Stock Company	
	v. Virtual Business Organizations	4
	vi. Boundary less Organizations	
	vii. OPC (One Person company)	
	3. Meaning and types of Business Combinations	
III	Setting up of a business enterprise	15 hours
	1. Identification of ideas and opportunities, Influencing factors	3
	while setting up of business enterprise	
	2. Feasibility report of a business enterprise	2
	3. Size and location of a business enterprise	2
	4. Licensing and basic legal formalities to start a new business	2
	enterprise	
	5. Recent Government policies in India – Special Economic	5
	Zone, Maharashtra Industrial Development Corporation,	
	Maharashtra Small Industries Development Corporation,	
	Khadi and Village Industries Commission.	
	6. Introduction to Start-up India, Stand-up India	1
IV	Domestic and Foreign Trade	15 hours
	Levels of Distribution Channels and their role	3
	2. Domestic Trade:	6
	i. Concept of Domestic Trade	
	ii. Whole selling and Retailing	
	3. Foreign Trade:	6
	i. Concept of Export and Import	
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ii. Export and Import Procedure	
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	Suggested Readings
1	Kaul, V. K. (2012). Business Organisation and management: Text and cases. Delhi:
	Pearson/Dorling Kindersley
2	Jain, K. S, Sherlekar, S.A & Jain, A.V. (2018). Business Organisation. Himalaya
	Publishing House
3	Sherlekar, S. A., & Sherlekar, V. S. (2018). Modern Business Organisation and
	Management - System approach. Himalaya Publishing House.

Course Title	Global Competency and Personality D	ev	elopment
Course Code:	23CBBA32MM		No. of Credits: 02
Course Type:	MM- Major Mandatory		Total Teaching Hours: 30

	Course Objectives
1.	To build self-confidence, enhance self-esteem, and improve overall personality of the students.
2.	To enhance global and cultural competencies of the students.
3.	To groom the students for appropriate behaviour in social and professional circles.

	Course Outcome
1.	Student will learn various theories of personality development.
2.	Student will understand the concept of Global Competence and how to use SWOC (strength, weakness, opportunity and challenges) analysis for personal goal setting.
3.	Student will learn more about workplace ethics and will develop effective habits.

Syllabus		
Unit I	Introduction to Personality and its Development	10 hours
	Definition and Nature of Personality.	1
	2. Characteristics of Good Personality.	1
	3. Determinants of Personality Development.	2
	4. Theories of Personality Development	6

	Psycho analytical Theory by Sigmund Freud	
	Trait Theory by Allport and Big Five Model	
	Social Cognition Theory by Albert Bandura Theories of Personality	
Unit II	Global Competence and Self- Development	10 hours
	Meaning and need of Global Competence.	2
	2. Characteristics of globally competent individual (life-long learning, understanding cultural differences, adaptability, comfortable with change, problem-solving ability, criticaland comparative thinking).	4
	3. Building self-esteem and self-confidence.	2
	4. SWOC (strength, weakness, opportunity and challenges) Analysis and Personal Goal Setting	2
Unit III	Development of Social and Interpersonal Skills	10 hours
	1 December Commence of an ability December Comment	
	Effective Communication skills, Preparation for self- introduction.	1
	introduction.  2. Working on Attitude. Aggressive, Assertive and	1
	<ul> <li>introduction.</li> <li>Working on Attitude. Aggressive, Assertive and Submissive</li> <li>Development of leadership skills and introduction to Leadership</li> </ul>	
	<ol> <li>introduction.</li> <li>Working on Attitude. Aggressive, Assertive and Submissive</li> <li>Development of leadership skills and introduction to Leadership styles.</li> <li>Team Building; develop ability to work under pressure,</li> </ol>	1
	<ol> <li>introduction.</li> <li>Working on Attitude. Aggressive, Assertive and Submissive</li> <li>Development of leadership skills and introduction to Leadership styles.</li> </ol>	1
	<ol> <li>introduction.</li> <li>Working on Attitude. Aggressive, Assertive and Submissive</li> <li>Development of leadership skills and introduction to Leadership styles.</li> <li>Team Building; develop ability to work under pressure, flexibility at workplace.</li> <li>Social empathy, building blocks of social empathy and</li> </ol>	1 1 1
	<ol> <li>introduction.</li> <li>Working on Attitude. Aggressive, Assertive and Submissive</li> <li>Development of leadership skills and introduction to Leadership styles.</li> <li>Team Building; develop ability to work under pressure, flexibility at workplace.</li> <li>Social empathy, building blocks of social empathy and development of social empathy.</li> </ol>	1 1 1
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	<ol> <li>introduction.</li> <li>Working on Attitude. Aggressive, Assertive and Submissive</li> <li>Development of leadership skills and introduction to Leadership styles.</li> <li>Team Building; develop ability to work under pressure, flexibility at workplace.</li> <li>Social empathy, building blocks of social empathy and development of social empathy.</li> <li>Social Responsibilities.</li> <li>Workplace ethics</li> <li>Developing effective Habits for development of socialskills</li> </ol>	1 1 1 1 1 1

	Suggested Readings				
1.	Swami Vivekananda, 2009 Personality development, Adhyaksha Advaita Ashram				
2.	C Rajya Lakshmi Kalyani, D S Vittal, Anitha Raju, 2018 Personality Development andCommunication skills, Himalaya Publishing House				

3.	Swami Amartyananda, 2010, Effective Life Management, Advaita Ashrama
4.	Barun Mitra, 2016, Personality Development and Soft Skills, Oxford University Press 5.HallCS, Lindsey G and Campbell J B, Theories of Personality, 4th Edition Wiley 1998

Course Title	Business Demography			
Course Code: 23CBBA33MM			No. of Credits: 02	
Course Type: Major Mandatory			Total Teaching Hours: 30	

	Course Objectives				
1.	To give proper understanding of demographic concepts in modern economic setup				
2.	To know the structural changes of population and their impact on business and quality of life				
3.	To analyze the process of urbanization and its social economic implications.				

	Course Outcome				
1.	Students will understand the meaning of various demographic concepts and their				
1.	relevance.				
2.	Students will be able to analyze the components of population growth and their				
	interdependence				
3.	Students will be able to describe the population dynamics that leads to the economic				
	development				

Syllabus						
I	I Introduction to Demography					
	<ol> <li>Meaning, importance, scope and relevance of demography.</li> </ol>	2				
	2. Study of demography as an essential discipline of social economic change	2				
	3. Components of Demography	2				
	<b>4.</b> Factors affecting mortality and fertility rate					
	5. Methods to calculate fertility and mortality rate.	2				
II	II Distribution of population and population growth					
	1. Meaning of population distribution and population density	2				
	Physical and cultural factors affecting the distribution of population	2				
	3. Concept of over, optimum and under population	2				
	4. Meaning and definition of population growth and methods of					

	assessment of population growth	
Ш	Population as a Human resource	10 hours
	1. Meaning of resource, types of resources	1
	2. Importance of human resource in the development of a	2
	nation	1
	3. India's Demographic Dividend	2
	4. Concept of literacy and its importance in modern society, Schemes for Skill Development in India	1
	5. Concept of sex ratio, age and sex pyramid	1
	6. Ageing and socio-economic consequences	1
	7. Concept of working and dependent population	1

	Suggested Readings				
1	Bhende, A. A., & Kanitkar, T. (2019). Principles of population studies (19th ed.). Mumbai:				
	Himalaya Publishing House				
2	Chandna, R. C. (2009). Geography of population: Concepts Determinants & Patterns.				
	Ludhiana (India): Kalyani				
3	Kintner, H. J., & Merrick, T. (1997). Demographics: A casebook for business and				
	government. Santa Monica, CA: Rand Corporation.				

Course Title Organisational Behaviour			
Course Code: 23CBBA31MNC			No. of Credits: 02
Course Type: N	Minor		<b>Total Teaching Hours: 30</b>

	Course Objectives				
1.	To describe the major theories, concepts, models and frameworks in the field of Organisational Behaviour.				
2.	To explain determinants of Organisational Behaviour at individual level.				
3.	To give knowledge about organizational culture and organizational change and their impact on organizational behaviour				

	Course Outcomes				
1.	Students will understand the meaning of various concepts and models in organizational behavior and their relevance.				
2.	Students will develop an understanding about the types of determinants of organizational behavior at individual level and its significance.				
3.	Students will learn about how organizational behavior contributes to organizational effectiveness.				

	Syllabus				
I	Introduction to Organisational Behaviour (OB)				
	1. Meaning, Definition, Nature, Scope, Importance of				
	Organizational Behaviour				
	2. Key Elements of Organizational Behaviour				
	3. Disciplines that contribute to Organizational Behaviour				
	4. Models of Organizational Behaviour				
	5. Challenges for Organizational Behaviour				
II	Individual Determinants of Organisational Behaviour	14			
	1. Individual Behaviour- Influencing factors- Personal,				
	Psychological, Organisational System and Resources and				
	Environmental Factors.				
	2. <b>Personality</b> - Meaning, Definition, Key Determinants of				

	Personality, Types of Personality, Theories of	
	Personality	
	3. Value & Attitude- Meaning, Definition and Types	
	4. Motivation- Meaning, Definition, Importance, Types	
	5. Theories- Maslow's Need Hierarchy Theory,	
	McGregor's Theory X & Theory Y, Herzberg's Two-	
	Factor Theory	
III	Organizational Culture and Change	08
	1. Organizational Culture- Meaning, Definition, Levels,	
	Formation & Sustaining Organizational Culture	
	<b>2.</b> Organizational Change- Meaning, Definition, Types,	
	Forces for Change in Organization, Resistance to Change,	
	Management of Change	

	Suggested Readings
1.	Aswathappa, K. (2017) Organisational Behaviour: Text, Cases, Games, Himalaya
	Publishing House
2.	Robbins, S.P., Judge, T.A, Vohra, N (2022) Organisational Behaviour, Pearson Education,
	Inc
3.	Singh, K., (2015) Organizational Behaviour Text and Cases, Vikas Publishing House
4.	Chandan, J.S., (2009) Organisational Behaviour, Vikas Publishing House Pvt. Ltd.

Course Title Legal Aspects in Human Resources	
Course Code: 23CBBA32MNC	No. of Credits: 02
Course Type: Minor	<b>Total Teaching Hours: 30</b>

	Course Objectives
1.	To explain rights of employees at work place.
2.	To help students understand the applications of different laws in Human Resource.

	Course Outcomes
1.	Students will get knowledge about the various legal concepts used in Human Resources.

- 2. Students will gain an understanding about the types of employee rights at the workplace.
- 3. Students will learn about certain Acts applicable to workplaces in India.

	Syllabus	
I	Introduction	7
	Meaning of Employer and Employee, Rights of an	
	employee at work place.	
	2. Human Resource Policy- Meaning and its importance.	
	3. Legal issues related to HR in the Organization	
II	Wage & Salary Administration and The Workmen's Compensation Act, 1923	13
	1. Wage & Salary Administration- Meaning and Definition of Wage and Salary, Objectives of Wage and Salary Administration, Wage Differentials, Factors affecting Wage and Salary Levels	
	2. The Workmen's Compensation Act,1923- Introduction, Main Features of the Act, Definitions, Provisions under the Act.	
III	The Payment of Gratuity Act,1972 and Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act 2013	10

- **1. The Payment of Gratuity Act,1972 -** Introduction, Scope and Application, Definitions and Provisions under this Act.
- 2. Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act 2013 Introduction, Main Features of the Act, Provisions, Vishaka Guidelines

	Suggested Readings
1.	Mishra, S.N., (2019) Labour & Industrial Laws, Central law publication
2.	Kumar, H.L., (2023) Labour Laws, Law and Justice Publishing Co.
3.	Padhi, P.K. (2019) Labour & Industrial Laws, PHI learning Private Ltd
4.	Jain, S.P., Agarwal, S., (2018) Industrial Laws and Labour Laws, Dhanpat Rai & Co. (P) LTD.

Course Title	Leadership and Organizational Dynamic	es	
Course Code: 2	23CBBA33VS		No. of Credits: 02
Course Type: V	Vocational Skill Course		Total Teaching Hours: 30

	Course Objectives
1.	To explain the determinants of Organisational Behaviour at group level
2.	To acquaint students with the various leadership styles and role of power in organizations
3.	To impart conflict handling and stress management skills to students.

	Course Outcome
1.	Students will understand the meaning of group dynamics and the importance of groups and teams in an organization
2.	Students will gain an insight into the concepts of leadership and power and their influence of organizational behavior
3.	Students will learn about how to effectively manage conflicts and stress at the workplace

	Syllabus	
I	Group Behaviour	12

	1.	Group Dynamics- Meaning, Definition and Types of	
		groups, Reasons for forming Groups, Theories of Group	
		Formation, Stages in Group Development, Group	
		Behaviour, Group Cohesiveness, Group decision-making	
	2.	<b>Teams</b> – Meaning, Creating effective teams, Team roles	
	3.	Caselets on Group Dynamics	
II	Lea	ndership and Power	10
II		Leadership Adeaning and Definition, Leader V/S Manager,	10
П		*	10
П		<b>Leadership</b> - Meaning and Definition, Leader V/S Manager,	10
П	1.	<b>Leadership</b> - Meaning and Definition, Leader V/S Manager,	10
П	1.	<b>Leadership</b> - Meaning and Definition, Leader V/S Manager, Styles of Leadership, How to be an effective Leader	10

III	Conflict and Stress Management	08
	1. Conflict – Meaning and Definition, Traditional & Modern	
	View of Conflict, Organisational Performance & Conflict,	
	Frustration Model, Conflict Management- Competing,	
	Collaborating, Compromising, Avoiding, Accommodating.	
	2. Stress – Meaning, Causes and Consequences of Work Stress, Managing Stress	
	3. Caselets on Conflict Management	

	Suggested Readings
1	Aswathappa, K. (2017) Organisational Behaviour: Text, Cases, Games, Himalaya
	Publishing House
2	Robbins, S.P., Judge, T.A, Vohra, N (2022) Organisational Behaviour, Pearson Education,
	Inc
3	Singh, K., (2015) Organizational Behaviour Text and Cases, Vikas Publishing House
4	Chandan, J.S., (2009) Organisational Behaviour, Vikas Publishing House Pvt. Ltd.

Course Title Human Resource Management - I	
Course Code: 23CBBA33FP	No. of Credits: 02
Course Type: Field Project	Total Hours: 60

	Course Objectives
1.	To introduce the students to the general Human Resource practices in the organization.
2.	To enhance the awareness of the students towards different Acts and its application.

	Course Outcomes				
1.	Students will learn about the various legal issues faced by HR and application of HR practices.				
2.	Students will get first-hand experience and information of how organizations comply with certain Acts.				

## **Project Guidelines:**

- The project work will have 2 credits.
- Subject teacher has the right to make the allotment of practical topics.
- Students are required to visit and collect data from Human Resource department of any small/medium or large-scale organization individually or in groups.
- A project report has to be prepared on the collected data and a Viva will be conducted on the same.
- Suggested topics:
  - a) Human Resource policies
  - b) Legal issues faced by HR
  - c) Rights of employees at workplace
  - d) Application of various acts.

**Evaluation and Assessment -** The hard copy of the report carries 30 marks and an external Viva will take place which will be of 20 marks. Thus, a total of 50 marks are assigned for the Report and Viva.